

Payment Policy

Chicago Lakeshore Hospital strives to provide the best possible medical care for all our patients. Much emphasis has also been placed on streamlining the financial aspect of receiving care to make it as simple as possible. The amount owed will depend on your insurance type and coverage.

HMO, PPO, POS and other Commercial Insurance Plans

If you have insurance through an HMO, PPO, POS or other Commercial Insurance Plans that require a co-payment, co-insurance or deductible, you will be asked to pay this amount. All services are authorized with your insurance by our utilization department. However, once you have exhausted the maximum number of days authorized by your insurance carrier, if your stay is extended, our staff will do their best to assist you in securing additional coverage. You will be notified by our business office of your payment responsibilities.

Medicaid

We accept Medicaid for our children, adolescents and adults up to the age of 20 and over the age 65.

Medicare

We accept Medicare for all patients who are eligible. Due to the fact that we are a free standing psychiatric facility, the patient must have available Lifetime Psych Days that are billable.

Self-pay

If you are not covered by any type of insurance, our Business Office can explain your payment options. Generally, we ask that you pay 7 days in advance for your treatment. If this is not possible, we will make arrangements as needed on a case by case basis.

For your convenience, we accept cash, personal checks, Visa, Mastercard, Discover and American Express.

Financial Assistance

We recognize that some of our patients are unable to afford the cost of medical care. Chicago Lakeshore Hospital has developed a financial assistance program to help those with payment challenges. To apply, simply provide the requested documents as outlined in our **Financial Programs** section. If you are concerned about your ability to make payments, please contact our business office at 773-907-4561 or 773-907-4525. We will be happy to find a program that works for you.